

Lebanon Fire Department- the first to purchase Kenwood Radios

The City of Lebanon Fire Division has purchased four Kenwood Viking VP8000 portable radios. This purchase, led by Chief Ryan Dipzinski, marks the first Kenwood radios entering service within a Warren County Department. These radios will supplement their existing portable radio fleet and are intended for use by Lebanon's Chief officers. This will enable Lebanon to accelerate their plan of assigning a radio to each firefighter. In support of this, Telecom is in the process of bringing our core based programming

methodology into the Kenwood (Armada) software. This allows us to bring world class programming and support - to the Kenwood (Viking) platform.

If you have any questions on this please reach out to Gary Estes gary.estes@wcoh.net.



PICTURED ABOVE: TC'S ALEX MOKRYCKI, COMMUNICATIONS SYSTEMS SUPERVISOR & CHIEF RYAN DIPZINKSI @ LEBANON FIRE DEPARTMENT

Warren County TELECOM takes weather seriously

In today's interconnected world, the role of telecommunications in public safety cannot be overstated. In Warren County, the dedicated team at Warren County TELECOM recognizes the critical importance of being prepared for weather events, especially during the winter months when snow and ice can pose significant challenges. Their proactive approach ensures not only the reliability of communication systems but also the safety of the community during severe weather conditions.

Warren County TELECOM's commitment to proactive weather preparedness is commendable and vital for community safety. Collaboration with our Warren County Public safety agencies (local police, fire departments, dispatch, and the Emergency Management Agency (EMA)) is essential for effective response, ongoing training, and effective communication, that will ensure that Warren County is ready to respond to the challenges posed by snow and ice. Their diligence not only fosters a more resilient infrastructure but also enhances the overall safety and well-being of the Warren County community that they serve.

When adverse weather strikes, Warren County TELECOM stands ready, demonstrating that preparation, collaboration, and communication are key pillars of effective public safety.

*Warren County is StormReady Accredited

REMINDER: MONTHLY MAINTENANCE
Wednesday, FEBRUARY 19, 2025
Central Square maintenance
5:00am – 8:00am
Monthly maintenance
5:00pm – 8:00pm
[TELECOM SYSTEMS STATUS](#)



Warren County Telecom BAR Report

WARREN COUNTY TELECOM
BAR Benefit Assessment Report FYE 2024

Department: _____

The below graphics illustrate the total calculatable value of products & services you receive from the Board of Warren County Commissioners via Warren County Telecom, either solely funded by the Commissioners, solely funded by your Department, or a combination of the two. Financial breakdowns are noted within the report. This report is not a complete picture of provided products and services as we continually find new ways to account for applicable expenses and components.

NOTE: Definitions of all products and services are on the tab.

Department Authorization Form No cost to Agency	Engravings No cost to Agency	Hot Box Deployments No cost to Agency	Radios \$0.00 Commissioner funded and agency owned	CAD Incidents/Calls \$0.00	Fire Pagers \$0.00 Commissioner funded and agency owned	Cell Phones \$0.00 Cost incurred by Agency
Alerting and Mfg - HipLink \$0.00 Commissioner funded	Alerting and Mfg - HipLink ZPP \$0.00 Commissioner funded	ESO \$0.00 Commissioner funded	Mitel Phones \$0.00 Cost incurred by Agency	Mobile Data Computers (MDC) Licenses \$0.00 Commissioner funded	Connectivity Devices \$0.00 Commissioner funded and agency owned	Public Safety Devices (PSD) Licenses \$0.00 Commissioner funded
Field Ops Licences Cost incurred by Agency	Tokens No cost to Agency	Help Tickets No cost to Agency	Employees Trained No cost to Agency	Law Records Management (LRMS) No cost to Agency	Active Directories (ADA) No cost to Agency	Crime View Analytics (CVA) Users No cost to Agency

REMINDER – your Warren County Agency will be receiving Telecom’s Benefit Assessment Report (BAR) this February or March.

This report will come via email from Lisa.Hicks@wcoh.net and will have an excel document attached with the value of products & services you receive from the Board of Warren County Commissioners via Warren County Telecom; either solely funded by the Commissioners, solely funded by your Department, or a combination of the two. Financial breakdowns are noted within the report. This report is not a complete picture of all provided products and services as we continually find new ways to account for applicable expenses and components.

WINDOWS AND MOBILE DATA COMPUTERS/LAPTOPS TECH BULLETIN UPDATE – [CLICK HERE](#)

It is time to start thinking about Mobile Data Computer/MDC (MDC – any mobile device with a Windows OS (operating system) that connects to the PSN (Public Safety Network) via VPN (Netmotion) and their future with the upcoming Windows 11.

The end date for Telecom’s use of Windows 10 will be July 31, 2025.

We will not begin Windows 11 installation until 2025. With Windows 11, there are restrictions coming from Microsoft that cannot be upgraded on existing hardware.

As it stands, the CF-19, CF-31, CF-20 MK 1, CF33-MK 1, and the G1 are not supported by the Windows 11 processor requirement. Current models that support upgrading to Windows 11 are CF-20 Mk2, CF-33 Mk2 FZ-55, G2 Surface pro’s 6, 7, 8. Philip Bomer will be following up with individual department emails containing MDC lists of what is and isn’t supported.

Here are the current systems from Panasonic Toughbook line:

- G2-CF20 replacement [CLICKHERE](#)
- CF-33 [CLICK HERE](#)
- FZ-55 [CLICK HERE](#)
- CF-40 - Fully-rugged FZ-55 (No one has yet)



NEED HELP? HELP@WCOH.NET 513-695-HELP



William Cornett
CISO



Rhonda Bernard
Applications Analyst 2



Tommy Kramer
Systems Analyst 2



Philip Bomer
Applications Analyst 2



Tyler Blair
Systems Analyst 2



Charles Zugaro
Cybersecurity Analyst 1



Jeff Boutell
Cybersecurity Analyst 1

TEAM TELECOM PROMOTIONS

*PAVING THE WAY FOR
NEW CHALLENGES AND
GROWTH WITHIN THEIR
CAREER!*



TELECOM YEARS OF SERVICE AND BIRTHDAYS!



Jeff Cepin
17 years!



Congrats!

Gary Estes
24 years!



Charles Zugaro
February 15!



David Shiverdecker
February 16th!

WELCOME TO TELECOM, BRANDON FLUHARTY!

Meet our new Infrastructure Systems Technician 1

Before coming to telecom, I worked with:

Kings Island as a Security Analyst.

My education and industry training include:

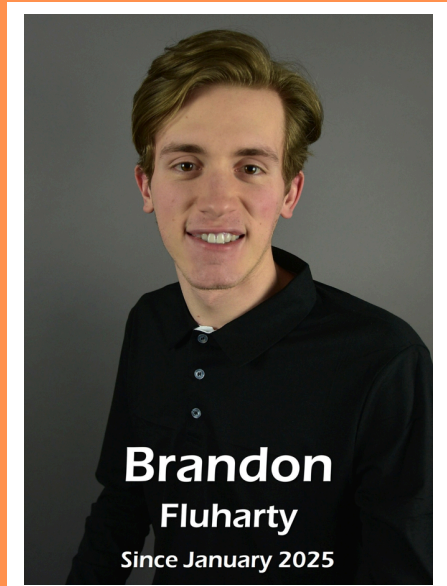
High School Diploma, CompTIA+, CompTIA Network+, CompTIA Security+, CompTIA Linux+, CompTIA CySA+.

Key skills I plan to utilize here at Telecom include:

problem-solving, troubleshooting, and teamwork.

A fun fact about me is:

I have a twin.



Brandon Fluharty
Since January 2025

TELECOM IS HIRING!

- Communications Systems Analyst 1
- Infrastructure Systems Technician



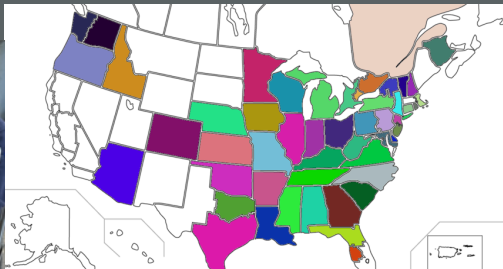
NEED HELP? HELP@WCOH.NET 513-695-HELP

AUXCOMM WINTER FIELD DAY WITH WC AMATEUR RADIO ASSOCIATION

Telecom's Warren County AuxComm team participated with the Warren County Amateur Radio Association (WCARA) at their annual winter party on Saturday January 25th. This was an all-day event hosted at the Massie Township Fire Department and open to all amateur radio operators and those interested in becoming operators.


The agenda for the day included HF operating, FCC radio testing, radio tech and repair, and of course an all-day buffet of food.

The focus of the day was HF operating, which included three radio stations *contacting other stations around North America*. There were over **400 contacts** made with high-frequency radio stations as far away as the west coast and Puerto Rico with no towers or other infrastructure in between! Whereas this event was fun and a hobby where the setup used for this event parallels the communications plans for significant natural disasters including hurricanes, tornadoes, floods and earthquakes.



Pictured above: Several AuxComm, WCARA and Telecom members participating in this fun event!

#TCKudos



2024 YEAR IN REVIEW

28 RECONGNITIONS!

- 5 TYLER BLAIR
- 3 CHARLES ZUGARO
- 3 JOSEPH NEWTON
- 3 DAVID SHIVERDECKER
- 2 RHONDA BERNARD
- 2 TOMMY KRAMER
- 2 KIM MCKINNEY
- 2 TIM SIMPSON
- 2 JEREMIAH MARCUM
- 2 DUSTIN FLINT
- 1 PHILIP BOMER
- 1 JESSICA JOHNSON

Well done!

#TCKUDOS 2024 RECOGNITION!

In 2024, **TWENTY EIGHT** Telecom Team Members were sent a #TCKudos for going above-and-beyond! That is something to be celebrated!

#TCKUDOS 2025

#TCKudos Recognition! Kudos are for above-and-beyond actions taken by a Telecom team member or someone Telecom interacts with. They can be submitted throughout the year via our website or a physical card at our office. #TCKudos are then posted on our Kudos Board all month long before being tallied and delivered! If you receive a #TCKudos, we'll send it to the employee and their Supervisor/Department Head.

If you know of someone from Telecom that has gone over and above –please take the time to nominate them!

Congratulations Joshua, Tyler, Brandon, Corey, Charles and Jordan!!!!

#TCKudos

To: Joshua Moyer Dept: Telecom
From: Lisa Hicks Date: 1/8/2025

Thank you for...
I would like to recognize Joshua Moyer for going over and above to help with Telecom projects. Today was a perfect example. In preparing for the Excellence Awards Event, he showed up, helped set up, tested equipment, put things together and helped finish last minute details. In my role, I don't have a back up person, and he identified that I needed some last minute help and made sure I was ready. I am grateful!

#TCKudos

To: Tyler Blair Dept: Telecom
From: Dustin Flint Date: 12/31/2024

Thank you for...
Your work on the Mitel server rehost. You did a great job sticking with it, and pushing the vendor when they were running into issues.

#TCKudos

To: Brandon Fluharty Dept: Telecom
From: Jordan Snyder Date: 1/15/2025

Thank you for...
Brandon showed his commitment to learning our phone system immediately after starting and completing trainings below.
MVoice Connect UC Installation and Maintenance Core Part 1 Self Study
MVoice Connect UC Installation and Maintenance Core Part 2 Self Study

#TCKudos

To: Corey Burton Dept: Telecom | Communications Systems
From: Lisa Hicks Date: 1/27/2025

Thank you for...
Corey has been working with 1-2 men down in his unit for the past couple of weeks. There have been several deadlines for me with items for the BAR and Newsletters for me, and he has gone over and above, even on a last minute request for my newsletter. I am grateful for your help and it has not gone unnoticed!

#TCKudos

To: Charles Zugaro Dept: Telecom
From: Dustin Flint Date: 12/31/2024

Thank you for...
Your work on the Mitel rehost. You did a great job sticking with it, and pushing the vendor when they were

#TCKudos

To: Jordan Snyder Dept: Bravo
From: Paul Kindell Date: 1/23/2024

Thank you for...
Jordan worked with Altafiber (Cincinnati Bell) engineering to get fiber to the Hatfield tower, the County engineer and the county garage, even when Altafiber didn't know if they could do it! WELL DONE and this will be a huge improvement for our network!